



FREQUENTLY ASKED QUESTIONS (FAQs)

Keeping you informed

How are you keeping us informed?

Metro continues to be committed to keeping employees fully informed during the bargaining process. Metro is keeping you up-to-date by providing the following:

- face-to-face employee briefing sessions;
- a dedicated website which provides updates regarding progress and key communications;
- opportunities for employees to send questions specific to the Enterprise Agreement; and
- information posted to Paperlite.

If you need any further information or have concerns, you are encouraged to speak with your Manager. Alternatively, you can contact your People Business Partner.

You promised to keep the Question and Answer section of the website up to date with current answers to current questions. I have asked several questions - why can't I see them on the site?

The Q&As are being updated regularly on the website to reflect commonly asked questions. If you would like your specific questions answered directly, please don't hesitate to email enterpriseagreement@metrotrains.com.au.

It's important to us that your questions are answered and your voice is heard.

You can submit your questions at any time to enterpriseagreement@metrotrains.com.au

We'll keep adding to our FAQs section based on the common questions our colleagues are asking.