



Dear Colleagues,

It was only eight weeks ago that I first wrote to you about the COVID-19 pandemic. Since then, we've dealt with immense change and learnt how to run our essential service and live in unprecedented conditions.

I'm so proud of the way that we've worked together as One Team to support our passengers, deliver projects and back each other through this time.

Earlier today the Prime Minister announced a gradual approach to easing restrictions across the country, following a meeting of the National Cabinet.

This comes after the release of the Australian Government's new app – COVIDSafe – which is now available to download from the MTM App Store or from normal app stores. Please remember that the decision to download the COVIDSafe app is completely voluntary.

Importantly, the decision to ease restrictions or otherwise remains that of the States and Territories.

In Victoria, Premier Daniel Andrews has been clear that the current restrictions are still in place, and we expect to hear more from him on Monday.

While I won't make assumptions about what this may or may not mean for Metro, I can confirm that we are now planning for the transition to the recovery phase of this crisis.

This includes planning for the gradual return of more passengers to the network and refocusing the Continuity Support Group (CSG) to think about what a post-COVID-19 Metro looks like. Much is also being done behind the scenes in Government working groups to scenario plan.

Earlier this week I briefed the Metro Leadership Team about the above in more detail, so you will hear more from your leader soon. I will also be in touch if and when any changes in restrictions impact Metro and our Team.

Thank you for all your work, and Happy Mother's Day to those who are celebrating this Sunday.

Stay safe and please keep well,

Raymond

