

The Platform eCommerce Functionality

EXTERNAL USER GUIDE ONLINE RAIL SAFETY RENEWAL TRAINING

Online Rail Safety Renewals - Enrol

How to enrol on the rail safety online courses

In some cases your company administrator may have already purchased training for you, if so, start at Step 4.



Training Record

Online Rail Safety Renewals - Enrol

How to launch the rail safety online courses



Online Rail Safety Renewals - Enrol

Pre-requisite Check Information

You must meet the pre-requisites to enable enrolment onto your desired rail safety renewal course.

Our system will check if you have records on your transcript matching the required pre-requisites. If you do not have the required records in our system you can still purchase and enrol into the course following **steps 1 to 6**. When you get to **Step 7** you will not be able to proceed until Metro Academy try and verify that you hold the required pre-requisites. If this cannot be verified, you will be contacted by Metro Academy. Metro Academy will endeavour to complete the pre-requisite check within 2-3 business days of you registering for the training – the time this takes will vary depending on the number of users registering for training at any given time.

Please ensure your profile in our system has your RIW # and DOB listed as this is the main reason for delays in the verification process. If you are not associated with Metro in the RIW system, we will not be able to verify your pre-requisites without having your RIW # and DOB.

If you have more than one profile in our system - it will only check your transcript for the profile where this training is located. It is in your best interest to request your multiple profiles are consolidated. Metro Academy are not always in a position to know if multiple profiles actually belong to the same person as identifying information is not always available on each profile.

Once Metro Academy complete the pre-requisite check and process your enrolment, you can continue from **Step 4** on the previous page to complete your training. You will receive an email notification stating your pre-requisite was marked exempt and you can progress through your training.