



Dear Work From Home Colleagues,

It's hard to believe that today marks **six months since we moved to a work from home environment** - for those colleagues who could do their roles remotely – and I want to thank you for what you have achieved during this time.

The rapidly evolving COVID-19 pandemic has challenged all of us. I recall today the uncertainty that I felt six months ago as I wondered how we could keep the wheels turning across every part of the organisation and continue to look after our people and get things done. I am genuinely proud of what you have delivered as One Team working remotely.

It is also very pleasing to see the downward trend in COVID-19 numbers and that Melbourne is heading in the right direction.

As the same time as we have delivered by working from home, our frontline colleagues have continued their commitment to getting essential workers where they need to go. Patronage remains low at 9% but we still have to bring the same mindset to work every day and a strong focus to deliver safe and reliable services for our passengers. And many frontline colleagues - supported by you working from home - continue to play their part in delivering the major projects while maintaining and renewing all of the assets across the network.

Our colleague James Ireland from the media team continues to capture some great images on and around the network.



Authorised Officer Graduation



Flinders Street Station in August



Escalators at Parliament Station in August



Alena (LSA) with her permitted worker permit

While many of us (me included) miss seeing colleagues in the office each day, it has been heartening to see everyone keeping in touch virtually and attending events. There is also a new Work From Home group on Yammer - you may like to join and post content to it.

Colleagues, there is a strong light at the end of the tunnel so please look out for each other and continue to support one another.

Keep well.

Raymond

