

Metro Academy Bulletin

Number: MA-BUL-2021-03

Issued: 15 September 2021

Purpose

The objective of the bulletin is to advise Third Party and MTM Track Force Protection Coordinators (TFPCs) that the Inner Suburban recertification (renewal) online course release date is deferred to address a technical matter.

Metro Academy expects the technical matter to be addressed by the end of next week.

Inner Suburban Renewal Training

Metro Academy was shut down for the purposes of deep cleaning and sanitisation due to a positive case attending Metro Academy (MA) last week. This caused delay in conducting the functional testing for the Inner Suburban Renewal online course and hence releasing it to the industry as expected on 15 September 2021.

The Metro Academy team is working with our LMS vendor to complete functional testing to ensure the end user experience is not unduly impacted. Once the bug is fixed, the course will be released on The Platform (LMS).

Extension of Competencies

As per the bulletin MA-BUL-2021-02 released on 2 September 2021, individuals with "Unrestricted TFPC (91001) competency" expiring will be granted an extension until **15 October 2021**.

There is no action required of RIW Card holders, as the extension has been automatically applied to their RIW profiles.

There is no action required of MTM Track Access Card holders, as the extension has been automatically applied to their competency profiles and the Metro Academy will be issuing new cards.

Questions

Questions relating to this bulletin can be directed to metroacademy@metrotrains.com.au