RIW BULLETIN

Changes to the MTM - Traffic Controller Role from **1 March 2027**

Purpose

The purpose of this bulletin is to advise Metro employees and contractors of the retirement of the MTM - Traffic Controller role and the mandatory transition to the National Temporary Traffic Management Framework.

Background

Victoria adopted the National Temporary Traffic Management (TTM) Framework on 1 December 2023. The National Framework introduces nationally recognised Traffic Management roles. These roles support a consistent approach to training and assessment across Australia while allowing workers to demonstrate portable competence across jurisdictions.

What are the changes?

- Effective **1 March 2027**, the **MTM - Traffic Controller** role will be deactivated and removed from RIW and will no longer be recognised by Metro.
- To continue performing Traffic Controller duties on the Metro Network, workers must hold the appropriate National Traffic Management role listed on the National Traffic Management Matrix.
- Workers who currently hold the MTM - Traffic Controller role may continue to perform Traffic Controller duties until **1 March 2027**. Both MTM - Traffic Controller and National Traffic Management roles will be accepted up to this date. From **1 March 2027**, only National Traffic Management roles will be recognised on the Metro Network.

Actions Required for Employer Administrators

- Ensure workers currently holding the MTM - Traffic Controller role have been transitioned to the appropriate National Traffic Management role before **1 March 2027.**

References

- Temporary Traffic Management National Training Framework | Austroads
- National Traffic Management Matrix V1 | RIW

For further information regarding Metro competency requirements, please contact: Competencies@metrotrains.com.au

Authorised by
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RIW Services Lead

METRO

REFERENCE	ISSUE DATE	CONTACT
RIW-BUL-11-2026	04/11/2026	Competencies@metrotrains.com.au

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The Responsible Manager is to determine the following:

Which areas in MTM are to be notified of this alert?

Check	Code	Division/Department
☐	MTM	Entire MTM Network
☐	CHE	Engineering / Chief Engineer
☐	HMR	People & Performance
☒	INF	Infrastructure Delivery
☐	ELN	Electrical Networks
☐	OCS	Operational Control Systems
☐	SIG	Signals & OCS
☐	STF	Structures & Facilities
☐	TRK	Track Delivery
☐	OPS	Operations
☐	TSD	Train Service Delivery
☐	SWS	Safeworking / Signalling
☐	NOS	Network Operations
☐	SER	Metrol
☐		Customer Experience
☐	STO	Stations Customer Experience
☐	AOS	Authorised Officers
☒	PRJ	Projects & Planning
☐	ROS	Rolling Stock
☐	SQE	Safety, Environment & Risk
☐	Other (e.g. Other Divisions/Departments or people not listed):	

Which contractors should be notified of this alert?

Note: This is undertaken by MetroSafe through the Avetta portal. All contractors/third parties have previously been tagged into their relevant MTM areas.

Check	Division/Department
☐	All MTM Contractors and Third Parties
☐	Corporate
☒	Infrastructure
☒	Projects
☐	Rolling Stock
☐	Operations

How should this alert be distributed and/or acknowledged?

Note: This section may be amended by the Division dependent on best method of distribution

Check	Division/Department
☒	Issued via email
☐	Placed on Noticeboards
☐	Placed in staff pigeon holes / letterboxes
☐	Delivered during toolbox discussions
☐	Employees to acknowledge receipt
☐	L4-SQE-FOR-070 Alert Register
☐	Toolbox Attendance Records
☐	Weekly Operational Notice (WON)
☐	Other (specify):

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